

Rush Creek Ltd Sign Policy

Thank you for choosing Rush Creek Sign Company. Please take a moment to review our policy terms.

We hope to make your sign experience with us as smooth as possible.

Please also visit our website: www.rushcreekltd.com or like us on facebook under Rush Creek Signs and Awnings.

Feel free to contact us anytime: 507-864-3368 rushcreekltd@acegroup.cc

Logo Design

If you need a professional logo, we have 25 years experience and the latest software to give you an exceptional product. ALL logos incorporated into signs must be professionally done and created in the correct file format which is compatible for signage and multi-media purposes. EPS formats are the preferred standard. At Rush Creek Ltd, your logo will be compatible with all current professional services and printing houses.

WHAT TO EXPECT

Prices for designs are very competitive with today's market, and discounts can be added for logos combined with sign orders. Prices will vary depending upon package needs and complexity of design. Most designs are completed within 21 days.

LOGO DESIGN INCLUDES:

Single layout, multi-color composition, 1- 3 revisions, saved as digital file and given to customer upon final payment. \$200 - \$300 (depending upon complexity of design). Additional revisions, layouts, copies, etc: \$25 - \$50 per image.

Note: The sign design is NOT logo design, and is separate charge to logo design.

Payment must be made prior to commencement of artwork process, and may be combined with a sign order/deposit.

Sign Design and Production

"A good business sign is a sign of good business", and at Rush Creek LTD, helping our customers make a great first impression is what we do best! We know your sign can be your most visible and important piece of your advertisement budget, so let our skilled craftsmen and professional design team create a sign that is highly functional, esthetically beautiful, and one that will surely be noticed and bring customers to your door!

Our signs are made custom in our shop and come with a full year product warrantee.

For some custom hand painted signs, a UV clear coat is applied and recommended every 24 months. (see maintenance)

Prices vary and are calculated based upon the layout and the materials used.

WHAT TO EXPECT:

Upon your complimentary consultation, a friendly staff member will discuss ideas and what best suits your needs and budget.

We will draft a simple comp to establish a layout and an estimated price. A (50%) deposit will be required to retain our services.

For customers who wish to provide a logo not generated by RCLTD, they must be provided in an EPS format.

An editing fee may apply to for logos which do not meet production standards.

No artwork may be released to customer without deposit. A final sketch will be given /approved before production begins.

Finished product will closely match final sketch, however some slight variations or modifications may occur during fabrication.

Time line for production is typically 2 -4 weeks for non lighted, 4 - 6 weeks for lighted and awnings. Special conditons may apply.

Credit card payments, package discounts, installment plans, and a 5% discount for pre-paying in full are available.

Additional fees may apply for: multiple trips, personal consultations, rush orders, special ordered items, &/or shipping.

Final payment is due upon sign completion. No refunds/cancellations are allowed after deposit.

Note: All artwork/sign design/ is considered property of Rush Creek Ltd and is subject to company discretional use, unless customer purchases exclusive rights to the artwork or by having paid for logo design.

Installation

Your final payment is due at time of delivery, or installation may be delayed and a separate trip charge may apply.

WHAT TO EXPECT:

All installation preformed by RUSH CREEK LTD will be completed by a licenced professional installer and insured against failure.

All lighted signs will be inspected by an electrician and comply with UL regulations.

Signs using free-standing posts will be required to have area marked for under ground wiring (Gopher) prior to digging.

Customer is responsible for obtaining any required city sign permit prior to installation.

Signage that is to be installed on a boom or bracket which was **not** constructed by, ordered / provided by, or on a surface which was not recommended by RUSH CREEK LTD will void all signage warrantees.

Specialty items such as BANNERS, AWNINGS, or PROMOTIONAL MATERIAL, will not need special licensor.

However, Rush Creek Ltd is not liable for damage or failure resulting from customer installed projects.